



Date: 3/17/2020

To: Garden Court Retirement Residents, Family Members, and Staff

From: Heinz J. Gehner, Executive Director

RE: Coronavirus (COVID-19) Update

In an effort to keep up the communication with each of you, I provide the following information listed below as of March 17, 2020.

Please note, we do not have any residents or staff members that have been diagnosed (actual or presumptive), with coronavirus.

In addition to the information previously provided, we are enacting the additional requirements per the department of health:

- No visitors shall visit our community until further notice. If you have a loved one that is unfortunately at the end stages of life, one person will be allowed to visit the resident at a time.
  - Screening and temperature monitoring is required for entry. If you do not meet our screening requirements, you will be turned away to protect the safety of all of the residents.
- If you need assistance, we will help you stay connected to your loved one through phone calls, skype and face time.
- Daily temperature monitoring and oxygen saturations levels for each of our residents will continue. Should we see an increasing temperature or decreasing oxygen saturation, we will notify you and the primary care provider listed in your loved ones' record as soon as possible.
- All communal dining and activities have been closed. We will provide room service for three meals/day until further notice.
- We are continuing to monitor our staff temperatures at the beginning of each shift as well.

It is important to not panic. However the virus is spreading and need to take aggressive measures to protect our residents. We will keep you posted on updates as we navigate through this unfortunate global pandemic. Please don't hesitate to call me should you have questions.

Wishing everyone wellness!

A handwritten signature in black ink, appearing to read "Heinz J. Gehner".

Heinz J. Gehner  
Executive Director